

Technology is amazing!

Reach us by email afma@InsuranceMadeEasy.com
on our website www.InsuranceMadeEasy.com



or

<https://www.facebook.com/AllenFreemanMcDonnell-Agency>
or **Call Us! 1-800-762-8600 • 1-207-942-7371**

Understanding the Claims Process

We all hear about what to do to avoid a claim this time of year... shovel and sand your walkways, clear the snow off your roof, leave a car-length between you and the next vehicle, and so on... but do you know what to do if something does happen?

First, stay calm. If you or someone else needs emergency medical care, that is the priority. Be safe and avoid any other injury for those involved. Call 911 and stay on the line as needed.

Second, contact the Police if needed. Are you in a parking lot or along the roadway? Was there vandalism? Is there a risk of more damage or harm?

Third, take some photos. If the item damaged was a vehicle, building or other property, it is good to have a record of what things look like just after the incident because you might not remember later. For example, what order were the cars in? Snap a copy of the other party's insurance card or the report the police officer is filling out. A picture is worth a thousand words.

Fourth, stop further damage. Board up a window or cover a vehicle to keep the weather out. Turn off the water or flip a breaker if needed.

When you now talk to your insurance company, you will have all the answers to the questions they ask you. Claim contact information for all our companies is located on our website. A claim number and an adjuster will be assigned to your claim. Keep the contact information as this claims representative should be able to walk you through the next steps. As always feel free to contact us.

Shout Out...



As the weather turns cold, it is hard to think of outside activities other than shoveling and plowing. A great way to keep active all year is through your local Scouting program.

If you aren't able to donate your time and talents, maybe you could "Adopt-A-Scout."

One from our Agency family, Nichole, has happily joined our tradition of volunteering and is currently marching to the Cub Scout step...

Go Pack 21!



For more information on joining, volunteering and/or supporting

**Katahdin Area Council,
Boy Scouts of America,**

please contact: Katahdin Area Council
90 Kelley Road
Orono, Maine 04473

207-866-2241 • www.katahdinareabsa.org

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